



SSS & RTC THE WORD

Winter 17-18' | Issue 10 | Dec 21 2017

HAPPY HOLIDAYS!



Thank you all for your continued patience, smiles, and STOK! Hope you are all able to get some pow turns or night riding in! Let's carry that energy into our busiest week of the season.



LAST CALL FOR BITS CLINICS: Sign up in RTP for either **Friday** (tomorrow!) or **Saturday** (Dec 23rd) from **3:30-5:30pm**

REQUIRED FOR ALL SSS STAFF = To complete your training you are required to submit a recognition of understanding for our department policies and procedures. You can find these at the Resources tab of the staff website here:

<https://spss.snowportal.com/resources/>

DUE DATE = Sat. 12/23

UPDATED Transit Schedule:

<https://www.stevenspass.com/staff/on-the-job/transit-and-parking>

Holiday Reminders

We have all seen the parking lots during this holiday period--- go green and carpool! (Yesterday, we filled all summit parking by 10:40am!)

Add yourself to our staff Face Book page to create carpool groups from your area:
<https://www.facebook.com/groups/StevensPassSchool/>

Make sure you know your **scheduled start time** and **your location** for each shift; if not ask a co-worker how to interpret your schedule.

Leave a little bit earlier to bypass **morning traffic**; then you can relax, grab a coffee or breakfast burrito instead of rushing to clock in!

You're invited... Mountain Wide Holiday Meal!

When: Dec 25th 12:30-2:30pm

Where: PCL, Taco Stop

All employees, volunteers and dependents are welcome to drop by!

Ski and Snowboard School Info

LADIES AND GENTLEMEN!

We have our very first Instructors + Staff member of the week!

Kari Paustain (ski)

For finding creative and fun ways to keep her students engaged and achieve their goals! Keep it up!

David Alexander (sb)

For outstanding customer feedback: David successfully managed to create a fun learning experience for a multi-week student. The student was reluctant to participate after a previous experience in lessons; after ONE day with David the student's father wrote to the school to report he can't wait to come back and had a GREAT day!

Hannah Paustain (cashier)

For being fun, flexible, fast, friendly! She takes care of the YP front desk like a champ! See our Facebook group for fun facts on these 3 rock stars!

KEY DATES:

- **BITS Clinics LAST CHANCE:** Fri 22nd Sat 23rd 3:30-5:30pm
- **Monday, Dec. 25th – MERRY CHRISTMAS!**
 - Holiday meal 12:30-2:30pm
- **Monday, Jan 1st 2018**— New Years Day!

INSTRUCTORS

Evening Lessons

We will be offering a **3:30-5:30pm Adult Beginner** lesson next week **Mon-Thurs (Dec 25th-Dec 28th)** with anticipation that the upcoming week will be a busy one! This is outside of our typical evening operations, so if anyone would like to pick up some additional hours, **please come let Sydney, Angela, or Lauren know and we can add you to any dates you'd like!** Remember—you will also receive time and half pay if you are working in the morning!

What is "Scheduled Rentals Support" ?!

Some of you may see this activity on your schedule in the morning. On some of our busiest mornings, we will be all hands on deck in the rental shop, which means helping where needed before your line up meeting. Check in with Brian H to get your morning assignment, and make sure you check out with Brian H to ensure your work hours are recorded.

Please come in uniform, either your jacket or orange vest!

RENTAL SHOP NEWS

Reminder: All **full time** employees will be working 6 days a week during the two weeks of holiday (Dec 18th-Jan 1st)

Any **part time** employees with additional availability please let Brian H. or Cameron know!

Any further questions with the Shift Differential Incentive program?! Let us know!

CASHIER STAFF NEWS

Let's do this!!!

Our teams are looking strong, all new cashier have picked up RTP so quickly and those returning have really stepped it up. Thank you all for making such a FUN work environment.

Let's tackle this season with patience for ourselves, each other, and our guests, as well as smiles and a can-do attitude.

Don't worry...in 2 weeks we can breathe!!

COMMUNITY



Here is your Youth Programs, Adventure Club Supervisor sporting our new harnesses...

Harnesses are available for any Kids Club Instructors with little littles. Mostly for 3 & 4 year old classes. They are super helpful for picking up kids when they fall, holding them so they don't go flying down the hill, helping them on the chairlift or off the Magic Carpet, etc.

Currently, there is no official check out process, so come ask Kevin, Ellen, or Lauren Wooster if you'd like one for the day!

Holiday Vouchers

Have friends or family bugging you for the employee hook-ups from your RAD job?! Need some last minute stocking stuffer ideas?! Look no further...

Print your holiday vouchers [HERE!](#)

<https://www.stevenspass.com/staff/employee-perks/family-and-friend-vouchers>

You will enter your **Employee ID# (6 digit number)** and your **birthday**. These vouchers are a mixture of complimentary or discounted lift tickets, rental and lesson discounts, and more! Amount of vouchers are based on number of consecutive winter seasons worked.

If you see this then you know just what to say, tell Sydney "Santa's sleigh slides on slick snow" and a treat will come your way.. ☺ (Sat or Sun before Line-Up's)

56, 303 Guest Visits

As of 12/20/17

