



Winter 17-18' | Issue 14 | Jan 18 2018

## Happy Thursday!



Hope you are all having a great week and enjoying some of this new snow! This weekend kicks off our school's multi-week program: Base Camp & High Camp! This will be a busy weekend so please check your schedules and know your start times and locations.

**Reminder:** Please use our employee [Facebook page](#) to continue to help find subs for days you need off in the future, gear selling or swapping (anyone participating in crossover clinics this weekend?) and creating carpool groups!

**Reminder:** If you have two or more absences, you can expect an email from us regarding making up for your lost time! Please refresh yourself on the attendance policy located [here](#).

**Save the Date:** Employee Company party will be Friday, March 23<sup>rd</sup>. More info to follow as we move into spring!

**UPDATED Transit Schedule:** [HERE](#)

## W2's Are On Mountain!

W2's are available for pick up from Human Resources now! Your online version is also available through ADP.

Check out the SP [employee website](#) for detailed instructions on how to log-in to ADP

If not picked up by **Monday Jan 29<sup>th</sup>** your W2 will be mailed out to your home address on file!

## Kudos Board

What a great week—lots of positive Rental's Comments from last week!

**Snowsports School Guest Comments:**  
<https://spss.snowproportal.com/snowsports-school-guest-feedback/>

**Snowsports School Guest Comments:**  
<https://spss.snowproportal.com/rentals-guest-feedback/>

## Instructor/Staff Member of the Week!

### Charlie Peterson (ski)

Guests adore him... Charlie takes the time to get to know his students so they listen and do what he asks of them... because "they don't care what you know, until they know that you care about them."

### Sean Cooper (sb)

Sean has sought out additional training, and shadowed veteran instructors, to engorge the bag-o-tricks he can reach into when teaching. This additional experience he picked up from others has led to happy educated students!

### Rochelle Fraley (SSS cashier)

For handling difficult guests with such grace and patience and continuously being so detail oriented during busy times!

## KEY DATES:

- **Saturday & Sunday Jan 20-21<sup>st</sup>** - Base Camp/High Camp kicks off!
- **Friday, Jan 26<sup>th</sup>** - Employee Early Ups! Come shred with your fellow co-workers before the lifts open up to the public
  - Hogsback 8:00-9:00am

## INSTRUCTORS

### CLINICS SATURDAY, JAN 20<sup>th</sup>

**PARK Smart**-- 3:30-4:30pm w/ Steve Mac  
**Cross Over Training PART 1- Sliding:** 3:30-5:30pm  
**Ski- Creating Awareness**-- 3:30-5:30pm w/ Heather R  
**Snowboard Clinic**-- 3:30-5:30pm w/ Nick Evans

### CLINICS SUNDAY, JAN 21<sup>st</sup>

**Hearding Cats: The Art of Child Wrangling**-- 3:30-5:30pm  
**Cross Over Training PART 2- Teaching:** 3:30-5:30pm  
**Ski Level 1 Tasks&Demos**-- 3:30-5:30pm w/TJ Burch  
**Snowboard Clinic Level 1**-- 3:30-5:30pm w/George Kelly

### MID-WEEK CLINICS

Tuesday, Jan 23<sup>rd</sup>: **Ski Level 3 Clinic** 1-4pm w/ Russ P  
Thursday, Jan 25<sup>th</sup>: **Snowboard Clinic M.A. & Video Analysis** 1-4pm w/ Ken Bailey  
**Telemark Clinic** 6:00-8:00pm w/ Steve Worbasse  
Friday, Jan 26<sup>th</sup>: **Freestyle Skills- Butters** 3:30-5:30pm w/ Tre N.

## RENTAL SHOP NEWS

Thank you to everyone for your hard work over this past MLK weekend! It was VERY busy, but you could hardly tell because of all your hard work and team work!

### Check out these stats:

-Saturday and Sunday were the **busiest two days of the year** by far, just like they were last year.

-**Rentals put the most customers through the shop in a single hour than EVER SEEN! 220+ guests on Saturday**, then similar numbers for Sunday (see pic below!!)

-Last weekend (Sat-Mon, MLK Day) the rental shop supplied rental equipment to over **3,000 guests!!! HOLY MOLY!!!**

To celebrate.. we will be having a pizza party Sunday afternoon in the shop!!

## CASHIER STAFF NEWS

### Thanks for a great 3-day holiday weekend!!

Thank you all for being so calm, cool, and collected during the weekend. I hope you are able to take some ride breaks this week and get out there and enjoy the snow!



# COMMUNITY



How many smelly shoes do you think this is?!  
*Rental Shop- Saturday Jan 13<sup>th</sup>*

**Want to be paid to commute to work?** Transit is still seeking drivers with clean driving records... talk to HR about available shifts!

### Clinics Coming Soon...

- Sat. 1/27: Ski Clinic w/ Ben Fok
- Tues. 2/6: Big Mountain Skiing- steeps, bumps, and chutes
- Thurs. 2/8: Big Mountain Snowboarding- steeps, bumps, and chutes

Have any clinic topics you'd like to see in the upcoming weeks... come chat with your training coordinator, Tiana!

**175, 599** Guest Visits

**8.7** NPS Score

As of 1/18/17

