



Winter 17-18' | Issue 12 | Jan 4 2018

## HAPPY NEW YEAR!



### Hellooooo 2018!

Hope you all had a great start to the New Year, are able to get some turns in, and relax after the holiday madness.

Some quick reminders are below...

**Reminder:** Please be respectful of other's belongings in the locker room. Put things back where you found them. Do not move other's gear without their approval. We are seeing lots of misplaced gear, gloves, jackets, etc. If you expect your gear to be where you last left it- so do others!

**Reminder:** We do have employee overnight parking however, if you are parked at the summit on Thursday's we are required to move vehicles one row over from the black poles. Look for the SP truck/barrel cone to find the appropriate row.

**UPDATED Transit Schedule:** [HERE](#)

## Bunkhouse Update

The Bunkhouse is up and running!!

The bunkhouse will be taking reservations as of next Wednesday, Jan 10<sup>th</sup>. We will send out more details and information on how to make reservations in the next couple of days... keep an eye on your email!

The priority will be based on your work shift and at your supervisor or manger's discretion.

## Kudos Board

We've received tons of great comments about our great instructors and staff! Check out these links on the school website to see the latest:

**Snowsports School Guest Comments:**  
<https://spss.snowproportal.com/snowsports-school-guest-feedback/>

**Rental Shop Guest Comments:**  
<https://spss.snowproportal.com/rentals-guest-feedback/>

## Instructor/Staff Member of the Week!

### Kim KB (ski)

She is amazing with both kids and adults; her positivity, knowledge and respect for people of all ages is unmatched. She is always willing to help students or staff have a better day!

### Kelsey Morgan (sb)

Even though we do not take instructor requests in Youth Programs, she has several kids and parents ask to have her again and again for lessons! She is getting kids stoked and wanting to return to ski school!

### Allie (YP- Rental Tech)

For always having the kid's gear ready and working! Allie is an invaluable problem solver and always has a solution for the unexpected!

## KEY DATES:

- **Friday, Jan 5<sup>th</sup>** - Bear Creek school Group Multi-Week
- **Sunday, Jan 7<sup>th</sup>** - SAAS; School group Multi-Week
- **Sunday, Jan 7<sup>th</sup>** - Sisters in Action Sports are here
- **Monday, Jan 15<sup>th</sup>** - Martin Luther King Day

## INSTRUCTORS

### Upcoming Clinics This Week:

**Freestyle Friday's:** Friday, Jan 5<sup>th</sup> 3:30-5:00pm

**SMART Style:** Fri-Sun, Jan 5-7<sup>th</sup> 3:30-4:30pm

**Level 1 Ski:** Sat, Jan 6<sup>th</sup> 3:30-5:30pm

Tues, Jan 9<sup>th</sup> 1:00-4:00pm

**Level 1 SB:** Sat, Jan 6<sup>th</sup> 3:30-5:30pm

Thurs, Jan 11<sup>th</sup> 1:00-4:00pm

**TBL Clinic:** Sun, Jan 7<sup>th</sup>; 3:30-5:30pm

**Multi-Week Clinic\*:** Tricks and Tips for MW progressions, class management, and procedures

Sat. Jan 6<sup>th</sup> and Sun. Jan 7<sup>th</sup> 3:30-4:30pm

\*Mandatory for MW coaches—check your sched!

**Tele Thursdays:** Thurs, Jan 11<sup>th</sup> 6:00-8:00pm

\*\*\*Remember please do not sign up for a clinic if you are scheduled to work during the time of the clinic unless you have checked with your supervisor; there will be plenty of opportunities to attend clinics throughout the season!

### Upcoming Multi-Week Programs:

Wed: Northstar/ICS/SS; Meeting 3:45pm @ adult coral

Friday Day: Bear Creek begins; Meeting @backyard

Friday Night D-Team begins; Meeting @front of PLO

Saturday: CK resumes; meeting @ front of YP

## RENTAL SHOP NEWS

With five days in a row of over **1,000+ rentals per day**, and still the guests rated the **rental staff friendliness at over 9/10**—that is PHENOMENAL!

On top of this volume, nobody ended up waiting more than an hour in the rentals line to get into the shop. (Last year people were waiting two hours on several occasions.)

Well done and thank you to all of the rentals staff and instructors that helped out and were such team players over the holiday period!!

## CASHIER STAFF NEWS

**We made it through the craziness of the holidays!** Thank you all for your hard work and dedication to providing fantastic customer service and keeping each other's spirits up!

Feeling under the weather or in need of extra time off... be sure to chat and request this with your supervisors. Days to be aware of, Mon. 1/15 MLK Day and Mon. 2/19 President's Day.

# COMMUNITY

### Holiday Vouchers

Have friends or family bugging you for the employee hook-ups from your RAD job?! Need some last minute holiday gifts?! Check it out...

Print your holiday vouchers [HERE!](https://www.stevenspass.com/staff/employee-perks/familyand-friend-vouchers)

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You will enter your **Employee ID# (6 digit number)** and your **birthday** in the date box. These vouchers are a mixture of complimentary or discounted lift tickets, rental and lesson discounts, and more! Amount of vouchers are based on number of consecutive winter seasons worked.

**Want to be paid to commute to work?** Transit is still seeking drivers with clean driving records... talk to HR about available shifts!

### Clinics Coming Soon...

- Certification clinics- Level 2 & 3
  - Herding Cats: The Art of Child Wrangling
  - Big Bag of Tricks, Crossover Clinic
  - Big Mountain: Tactics and Skills in Steeps, Bumps, Chutes
- Check RTP and sign up!

Not an instructor but want to see what it is all about or looking to progress your own skiing/riding? You're all welcome to join too!! Come down to the locker room and chat with Tiana to get signed up!

**123, 968** Guest Visits

**9.0** NPS Score

As of 1/4/17

