



Winter 17-18' | Issue 17 | Feb 8 2018

It is a Wintery Mix!

OUTDOOR ADVENTURE COMPLAINT CHART ©SPS

IT'S SNOWING → AT LEAST IT'S NOT RAINING

IT'S RAINING → AT LEAST IT'S NOT COLD + WINDY

IT'S COLD + WINDY → AT LEAST IT'S NOT RAINING TOO

Some interesting and variable weather these past few days to keep us on our toes. At least we're still sliding on snow out there!! As we pass the halfway point of our season let's all keep the stoke high... don't be the person to bring in the negative energy to this locker room!

ATTENTION ALL!!! Back by popular demand... it is **INTERNATIONAL WASH YOUR BOOTS WEEK!!!**

What a week to celebrate! This warmer weather has really brought out the scents of spring.

Feel free to pull out those liners and toss them in the sink, add soap and keep scrubbing and rinsing until you can stuff your nose right in there. *Keep in mind—a lot of modern liners are heat sensitive aka the laundry machine might not be the best idea.*

If you find particularly stinky boots on the boot dryer, label them stinky and the owner will then wash their boots before putting them back on the community dryers.

UPDATED Transit Schedule: [HERE](#)

Base Camp/High Camp: Freestyle Weekend

This weekend's theme is Freestyle!!
Lots of our students want to go into the terrain parks or begin to incorporate some freestyle elements to their skiing/riding...the best way to safely and knowledgeably do so is by making sure you've attended a Park SMART clinic! Make sure you have your hang tag displayed on your jacket so park crew knows you are approved to teach in the park.
IF you have not completed this clinic make note of your **LAST** chance this weekend—**Friday and Saturday at 3:30pm!!**

Kudos Board

Some awesome instructor shout outs from guests this week! Check it out ☺
Snowsports School Guest Comments:
<https://spss.snowproportal.com/snowsport-s-school-guest-feedback/>
Snowsports School Guest Comments:
<https://spss.snowproportal.com/rentals-guest-feedback/>

Instructor/Staff Member of the Week!

Dave Erickson (Ski)
He always has a smile on his face and such a positive attitude; seeing his passion and excitement for his students is motivating, especially with the Boomers on Groomers!!

Lauren Rubio (SB)
For have a handful of GREAT customer comments on how successful her students felt after their lesson. She leads lessons with positive energy, games, and tons of fun!

Valentina Mariscotti (Cashier)
Valentina is always willing to help out where needed, she handles the most difficult customers with such grace and patience. We greatly appreciate all she does in the PLO, rental shop, and even picking up hours in F&B!

KEY DATES:

- **Feb 10-11th:** Base Camp/High Camp Freestyle Weekend
- **Sat. Feb 17th :** Crazy Hat Day- wear your best/craziest hat and swing by HR to get your pic taken or submit one via email...prizes awarded for the best hats!
- **Sat. Feb 17-Sun Feb 18th:** Free Transit weekend
 - Last big holiday weekend = free transit both East and West because all YOUR hard work is appreciated!

INSTRUCTORS

CLINICS FRIDAY, FEB 9th

How to wax, tune, care for your gear-- 4:00-5:00pm
w/Brian Long
Park SMART—3:30-5:00 (**Required for all MW coaches)

CLINICS SATURDAY, FEB 10th

Skiing and Teaching Bumps-- 3:30-5:30pm w/ Russ P
SB- Building Skills through Play-- 3:30-5:30pm w/George
Park SMART—3:30-5:00 (**Required for all MW coaches)

CLINICS SUNDAY, FEB 11th

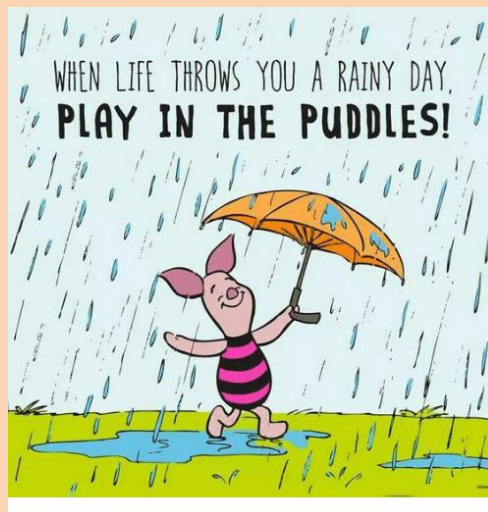
Ski- Building Skills through Play-- 3:30-5:30pm w/ Dale
SB Level 2/3 Delivering Teaching Segments with success--
3:30-5:30pm w/ Steve Frink

MID-WEEK CLINICS

Ski & SB Video Analysis—Tues 2/13 1:00-4:00pm w/ Nick & Dale
Ski Level 2—Thurs 2/15 1:00-4:00pm w/ TJ
Telemarking—Thurs 2/15 6:00-8:00pm w/ Steve-O
Freestyle Friday—Fri 2/9 3:30-5:00pm

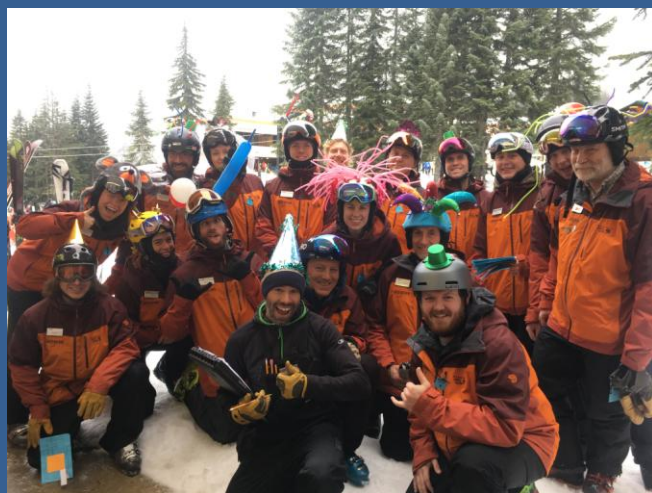
RENTAL SHOP NEWS

CASHIER STAFF NEWS



COMMUNITY

Multi-Week's Crazy Helmet weekend was a hit!! What a fun way to bring some color into the weekend—students looked like they had a blast and we appreciate you as coaches participating in the festivities as well!



Industry Discounts

Xevox Goggles—55%-70% off
See all styles: www.xevooxoptics.com

DFunk Speedwax-- \$6 (2oz)

Contact Ken Bailey: mrhuck1964@live.com or
find him in the locker room to see some
samples in person!



245, 490 Guest Visits

8.7 NPS Score

As of 2/8/18