



SSS & RTC THE WORD

Winter 17-18' | Issue 23 | Mar 22 2018

Congrats to...



Tim, Melinda, Forrest, Aden, and Tiana for passing their *Children's Specialist Level 1* last weekend!! As regulars in the Youth Program's world, these guys not only have the experience to provide a great youth lesson but now the professional and technical knowledge!



The O'Donnell's (Alicia and David) for passing their *Children's Specialist Level 2*!! We are so happy to see you both furthering your education and stacking up those certs!

As a school with a large youth lesson demand, the Children's series can be extremely beneficial. Considering taking a Children's exam...? Talk to one of these pros!

Mountain Info

As a reminder, mountain operations will **EXTEND to 5pm on Saturday's and Sunday's** for the remainder of the season. There were too many guests that were just not ready to be done skiing/riding at 4pm... this also means more time for YOU to take advantage of the longer days and getting out on snow more! (Remember us as employees count for our resort wide visit counts!)

With the extension of day operations to 5pm there is an updated transit schedule.

UPDATED Transit Schedule: [HERE](#)

Kudos Board

Some great comments from last week!! Check them out...

Snowsports School Guest Comments:

<https://spss.snowproportal.com/snowsport-s-school-guest-feedback/>

Rental Shop Guest Comments:

<https://spss.snowproportal.com/rentals-guest-feedback/>

Pro Tips

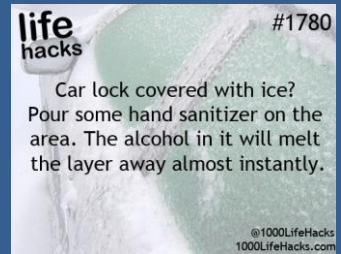
Life Hack's... for teaching little skiers and riders!

Have student's struggling to make turns??

Use the imagination blue blocks to create a ski course to trick little's into making accurate turns.

Kids scared to ride the chairlift??

Sing a song! It is impossible to be sad when singing!



KEY DATES:

- **Friday, March 23rd:** Employee Awards Dinner
 - 4-5pm: Appetizers @ Foggy Goggle
 - 5-8pm: Dinner @ Granite Peaks Lodge
- **Friday, March 30th 5:00-6:00pm:** Employee Appreciation Ride Night in honor of our friend and coworker, Rambo Trejo.
- **Sat. April 7th:** Retro Fools Day
- **Sat. April 7th:** SSS & RTC ANNUAL END OF SEASON PARTY!

INSTRUCTORS

CLINICS SATURDAY, MAR 24th

How to Give Feedback-- 3:30pm

CLINICS SUNDAY, MAR 25th

Carving--3:30pm

MID-WEEK CLINICS

Snowboard Clinic—Tues 3/27 1:00pm

Ski Clinic—Thurs 3/29 1:00pm

AASI Ed Credit w/Rick Brown—3/30 9:00-4:00pm

EXAMS

AASI Level 1 Snowboard Exam—Sunday, 4/1

PSIA Level 1 Alpine Exam— Saturday, 4/14

RENTAL SHOP NEWS

CASHIER STAFF NEWS

2nd ANNUAL TECH & CASHIER OLYMPICS RESULTS

TECH OLYMPICS: Booting

1st Place—Andrew Barnett (Average= 1:10.2)

2nd Place— Noel Rubin (Average= 1:16.2)

3rd Place— Greg Plourde (Average= 1:17.4)

TECH OLYMPICS: Teching

1st Place—Carlos Certa-Diaz (Average= 1:41.5)

2nd Place—Kaitlin Miland (Average= 1:48.9)

Congrats, to the winners for your accuracy and speed in completing transactions to move guests along quickly and efficiently in the shop; please see Cameron for your prizes!

CASHIER OLYMPICS

1st Place Cashier – Karlee Erickson (25 points in 3min 58sec)

1st Place Lead – Crawford Cunningham (26.5 points in 3min 48sec)

Congrats, to the winners for your impressive department knowledge and accuracy; please see Jenn Dumas for your prizes!

COMMUNITY

JOIN US FOR OUR ANNUAL END OF SEASON PARTY!

Saturday, April 7th

4:00-6:00pm

BBQ - Relay Race – Awards

Come dressed in your best retro gear to wrap up a GREAT winter season. Cheers to summer!



393, 998 Guest Visits

8.8 NPS Score (YAY!!)

As of 3/21/18

