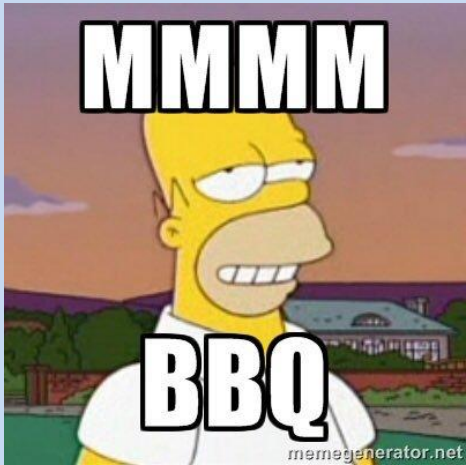




Winter 17-18' | Issue 24 | Mar 29 2018

Party People!



Have you heard? It is that time of season for our annual end of season party!

Saturday, April 7th from 4-6pm we will be BBQ'in, announcing our awards, and hosting an exhilarating relay race. Starting creating your **RACE TEAM of 6—team names encouraged!** Think flow zone slalom course, blindfolded obstacle course, penguin slides, and pie in the face challenges... You will not want to miss participating or cheering on this madness!

We will announce our fun award winners at the party—please complete the award ballot and turn in to the locker room or by emailing a copy to snowsports@stevenspass.com

The ballot is attached to this email or can be found in the locker room!

UPDATED Transit Schedule: [HERE](#)

Multi-Week Info

The FINAL WEEKEND OF BASE CAMP!
...where did spring go?

We will be running the kid friendly "G-Rated" version of the game **GNAR** to celebrate!

Details will be provided at lineup... get excited for a super fun last lesson with your group.

Kudos Board

Some great instructor call outs in the comments from last week!! Check them out...

Snowsports School Guest Comments:

<https://spss.snowproportal.com/snowsports-school-guest-feedback/>

Rental Shop Guest Comments:

<https://spss.snowproportal.com/rentals-guest-feedback/>

Pro Tips:

Life Hack's... for teaching and working in the mountains!

Why do kids have tantrums?

Children often do not have the vocabulary to express a level of discomfort or distress; they also don't have the life skills to problem solve or fix their own problems...often a tantrum is the child's way of telling us something is wrong—**this is where YOU can help!**

Is there a physical problem- cold, tired, hungry, in pain? Is there stress from performance expectations, parents, peers? Talk to your students!

Wash your boots and gloves!!

The salt crystals that stay in there when sweat evaporates draw moisture out of the air and your gear will never truly dry out vs. when properly clean and dry.

KEY DATES:

- **Friday, March 30th 5:00-6:00pm:** Employee Appreciation Ride Night in honor of our friend and coworker, Rambo Trejo.
- **Sunday, April 1st:** Happy Easter!
- **Sat. April 7th:** Retro Fools Day
- **Sat. April 7th:** SSS & RTC ANNUAL END OF SEASON PARTY!



INSTRUCTORS

CLINICS FRIDAY, MAR 30th

AASI Snowboard Ed Credit Clinic—9:00-4:00pm w/Rick Brown

CLINICS WEDNESDAY, APRIL 1ST

Bird Language and Wildlife Clinic—1:30-3:30pm

EXAMS

AASI Level 1 Snowboard Exam—Sunday, 4/1

PSIA Level 1 Alpine Exam— Saturday, 4/14

UPCOMING

Making Snow Explode—Sun 4/8 3:30-5:00pm

Ski Ballet & Hot Dogging—Fri 4/13 10:00-12:00pm w/Rusty West



RENTAL SHOP NEWS

Have you ever thought, “Why are we here?” Is your answer something along the lines of to have fun, to share my passion for the mountains, to work where I play? Sometimes this is hard to remember when it is grey and pouring rain... the last thing we want to be asked is “where is the bathroom?” or “how do I return my gear?”, BUT this may be that guest’s first time on the mountain, first time seeing snow perhaps!

Do you remember your first time sliding on snow?? Were you a young kid and remember your parents being so excited for you? Were you a teenager trying to look as cool as your older brother teaching you the ropes? Were you an adult looking to push your comfort zone and concerned about falling and hurting yourself?

How do you want others to remember you? As the snarky jerk who couldn’t give them the time of day? As the dude with the rude response to a “dumb” question? Or as someone full of passion and made sure you had a great visit to their home mountain?

It may seem dramatic...but keep in mind how much we can directly affect people’s day and their experience sliding on snow!! YOUR mindset matters!

CASHIER STAFF NEWS

COMMUNITY

APRIL 2018						
SUN	MON	TUE	WED	THU	FRI	SAT
1 OFF-PEAK 5PM	2 OFF-PEAK 4PM	3 OFF-PEAK 4PM	4 OFF-PEAK 4PM	5 OFF-PEAK 4PM	6 OFF-PEAK 4PM	7 OFF-PEAK 5PM
8 OFF-PEAK 5PM	9 OFF-PEAK 4PM	10 OFF-PEAK 4PM	11 OFF-PEAK 4PM	12 OFF-PEAK 4PM	13 OFF-PEAK 4PM	14 OFF-PEAK 5PM
15 OFF-PEAK 5PM	16 CLOSED	17 CLOSED	18 CLOSED	19 CLOSED	20 OFF-PEAK 4PM	21 OFF-PEAK 5PM
22 OFF-PEAK 5PM	23	24	25	26	27	28
29	30					

It’s Bike Park hiring season!

If you are interested in working Bike Park this summer, now is the time to let us know! Email lauren.yaeger@stevenspass.com if you are interested in being a cashier, rental tech, or instructor. She will send you more info on commitments, training opportunities, and other areas on mountain that may be hiring as well.

The Bike Park season generally runs late June through early October and is one heck of a good time!!

Is everyone aware of what our mountain wide spring operations looks like for the end of season?! Check out the resort calendar if not!

Who else is in shock that April is here...



409, 607 Guest Visits

8.8 NPS Score

As of 3/28/18

