



SSS & RTC THE WORD

Winter 17-18' | Issue 21 | Mar 8 2018

Spring Forward!

REGULAR MONDAY



MONDAY AFTER DAYLIGHT SAVING TIME



Don't forget to change your clocks when we spring forward this Sunday, March 11th! Good thing we have technology these days and most of our smart devices do this for us but just a little reminder!

Employee Awards Dinner Nominees: Make sure to pick up a ballot in the locker room to vote for our company awards—Spirit of Stevens, Leadership Award, and Department of the Year. OR follow this electronic link [HERE!](#) You can fill this out electronically and print it out to drop off in the locker room or HR; if you are not on mountain this weekend feel free to email your vote to humanresources@stevenspass.com Ballots are due Monday, March 12th... Get your votes in!!

Seeking: SNOWBOARD instructors!
When: Wednesday, March 21st 9:30-12:00pm
What: Zumiez snowboard lessons
Why: Because they love to come SHRED with us every season!!
How: email Snowsports@stevenspass.com

UPDATED Transit Schedule: [HERE](#)

Spring Multi-Weeks

Spring Base Camp starts up this weekend- March 10th and 11th!

Lineups will gather at 9:00am in the backyard.

Quick Tip: On week 1, use the corral as a great space and time to assess students and get warmed up, especially as you are waiting for other students to check in for the morning. Some simple exercises can happen inside the corral that will give you a good idea about where your kids are at— assess movement, use the small hill and flatter terrain available to warm up!

Kudos Board

Some great comments from last week!! Check them out... !!

Snowsports School Guest Comments:
<https://spss.snowproportal.com/snowsports-school-guest-feedback/>

Snowsports School Guest Comments:
<https://spss.snowproportal.com/rentals-guest-feedback/>

Instructor of the Week!

Dale Hardisty (Ski)

The private lesson office and locker room would not be the same without him.

Demonstrating the highest levels of professionalism in all lesson programs to share what he loves so much with others. DJ DALE always keeps the locker room bumpin with an assortment of music to keep us jazzed for the work day!

Ken Bailey (SB)

For demonstrating consistent professionalism, enthusiasm with a great track record of return clients. Ken is a great role model and resource for our instructors. He keeps the stoke levels up in the locker room!

*See David O'Donnell for your prizes!!

KEY DATES:

- **Sat. Mar 10th – Sun. Mar 11th:** Spring Base Camp starts!!
- **Sat. Mar 10th – Sun. Mar 11th:** Slayride Banked Slalom
- **Sat. Mar 17th – Sun. Mar 18th:** Pride Weekend
- **Friday, March 23rd:** Employee Awards Dinner 5-8pm
- **We are adding April 9-12th (Mon-Thurs) to the season schedule... we can have MORE ski/ride time YAY!**

INSTRUCTORS

CLINICS FRIDAY, MAR 9th

Children's Series-- 3:30-5:00pm w/Jessica T.

CLINICS SATURDAY, MAR 10th

Ski Level 2/3--3:30-5:30pm w/ TJ B.

SB Level 1— 3:30-5:30pm w/ Nick E.

CLINICS SUNDAY, MAR 11th

Ski Level 1--3:30-5:30pm w/ Josh H.

SB Level 2/3— 3:30-5:30pm w/ Nick E.

Adaptive Clinic w/ Outdoors for All— 3:30-5:30pm

MID-WEEK CLINICS

Snowboard—Tues 3/13 1:00-4:00pm w/Nick E.

ALL Morning Clinic—Tues 3/13 8:00-9:30am

ALL Morning Clinic—Wed 3/14 8:00-9:30am

Skiing—Thurs 3/15 1:00-4:00pm w/ TJ B.

**Signed up for your Level 1 exam coming up?? Make sure you either have the day off or have submitted a request for this day off.

RENTAL SHOP NEWS

CASHIER STAFF NEWS

Service Topic: Bathroom Policy

In accordance to our values and WA state laws guests can use whichever bathroom they gender identify with. If you encounter any guest or employee questions wondering about "non-binary" restrooms or all-gender restrooms please inform them on our new policy!

Single stall bathrooms = ALL-gender bathrooms

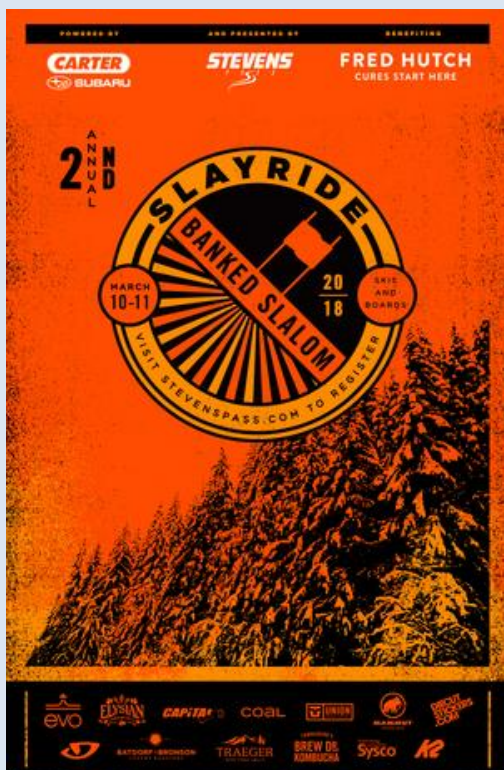
Where are these? Our locker room!

For guests? The 1st floor of the Granite Peaks Lodge

SP is an inclusive resort that celebrates diversity. We are committed to providing a safe, comfortable, and friendly environment for all of our guests and our employees!



COMMUNITY



POWDER ALLIANCE

Did you know our employee passes work at our Powder Alliance partner resorts?! Check out www.powderalliance.com to see what resorts you can shred at for FREE!

**Do peek at the website before planning your resort visits, as there are some black out dates unlike our Mountain Exchange Program (exclusive to employees).

355, 833 Guest Visits

8.7 NPS Score

As of 3/7/18