



Winter 17-18' | Issue 26 | Apr 12 2018

It's "spring" ...



Last few weekends of "spring conditions" ... hope you're getting some last turns of the season in!!
Keepin' you all on your toes with daily variable conditions rain, sun, snow, clouds, slush, cement snow, powder, dust on crust, chunder...all the weathers!

Locker Room Hibernation begins after the last day of the season so make sure you have ALL of your gear cleared out of the locker room by end of day, 5pm on **Sunday, April 22nd**. After the last day, leftover gear will be donated and the locker room will have limited access.

CONGRATS to our newest Level 1 Snowboard instructors: *Sean C. and Sydney M.* We enjoyed seeing you both train together and work towards your shared goals!

CONGRATS to *Marlena Y.* for passing her skiing portion of her Level 2 exam and to *Karl J.* for passing his teaching portion for the Level 3 exam! Way to go!!

UPDATED Transit Schedule: [HERE](#)

Mountain Operations

Remember we are closed mountain wide mid-week: Monday 4/16 – Thursday 4/19.

Saturday's and Sunday's we will be open until 5pm.

Let's keep working together to bring this NPS score up!

432, 728 Guest Visits
8.8 NPS Score
As of 4/11/18

Kudos Board

A few last survey comments to wrap up the season!! Check 'em out...

Snowsports School Guest Comments:
<https://spss.snowportal.com/snowsports-school-guest-feedback/>

Rental Shop Guest Comments:
<https://spss.snowportal.com/rentals-guest-feedback/>

Pro Tips:

Life Hack's... for teaching and working in the mountains!

Teach with creativity!
Kids want to have fun... under or over stimulation can create behavioral problems? Can you make it a game?

Don't allow for any "grey" areas...
Provide answers with "yes" and "no" in regards to your lesson content. No maybe's...

Spring skiing...
Sleep in! 10am is when the snow starts to soften from the overnight freeze/thaw cycles.



KEY DATES:

- **Mon. April 16th:** Employee Ride Day
 - Dependents welcome! Come shred all day and BBQ with your fellow co-workers mountain wide ☺
- **Sun. April 22nd:** Springfest & Last day of Winter Operations!
 - Don't forget to clear out your locker and gear by 5pm!

INSTRUCTORS

CLINICS FRIDAY, APRIL 13th

Hot Dogging & Ski Ballet—10:00-12:00pm

Come join Rusty and learn some fun flat snow and small box/jump tricks on skis! Rusty was there as “hotdogging” was invented in the 1960’s... well before the term “freestyle” was invented!

Gear Hibernation: Summarize your Equipment—4:00-5:00pm w/Brian Long

EXAMS

PSIA Level 1 Alpine Exam— Saturday, 4/14 9:00-4:00pm

What other clinics do YOU wish you could have seen offered this winter??

More personal skier/rider improvement? Teaching tricks and tips? Certification training? Bird and wildlife clinics? Let us know! Email snowsports@stevenspass.com

RENTAL SHOP NEWS

CASHIER STAFF NEWS



Let's finish out these last two weekends strong! It has been a great season working together with such an awesome team; our goal is to make sure our guests end their season on a high note as well. Remember... you all can GREATLY influence this!!

Hope to see you all at the employee ride day, next Mon. the 16th!

Getting 70+ days of skiing!
-Crawford C.

COMMUNITY

I made many friends this season and it has been fun!
-Karlee E.

Going on the backside for my first time!
-Joe and Stephen

First time skiers playing GNAR—Procallouts!
-Neil M-

Funny voicemails from guests!
-Jasmine N.

Highway closure = employee pow day and it was our 1st time on 7th! -Megan & Hannah

When my lesson didn't show up and I ran into DOD and Alicia—we went to Main Drain...twice!
-George K.

(Also, Marissa's fav moment!)

Beating Dale in private requests and watching Steve Mac and Kai Keller throw 360's off Outer Limits cat track!
-Josh H.

Meeting RAD people!
-B-LO

Inter-department squad mob and breaking my ankle strap at the top of Cowboy... 1 footed it down-top scariest moments of my life!
-Jake O.

Training and skiing with everyone all over the mountain... I am so thankful for everyone helping me prepare for my exam!
-Marlena Y.

Being 1st in line at Big Chief at 2am for Hope on the Slopes
-B-HI

What was your favorite moment or highlight of YOUR Winter 17-18' season?!

Want to share your highlights? Come see Sydney or email them to snowsports@stevenspass.com

