

Snowsports THE WORD

Winter 19-20' | Issue 9 | Nov. 15th 2019

Updates for all!



I think it's time to request everyone start up their snow dances again...

Leadership Update!

Congrats Michael Douglas who is our new **Manager of Adult Programs and Private Lessons!** Originally from the U.K, Mike brings with him a wealth of ski industry experience having worked at Deer Valley, Breckenridge, Snoqualmie and even Selwyn Snowfields (look that one up). Mike is a fully certified ski instructor pushing for the PSIA-NW Tech Team. I'm excited to be able to again offer a great opportunity to one of our internal leaders. When you see Mike be sure to give him a high 5!

Ben Fok- Director, Skier Services

More Leadership News

We have some more updates to our leadership team this season:

Martin Greenberg will be stepping into the **Seasonal Program Supervisor** role. Last season, Martin was a leader in the newly created Scanning dept and showed a lot of gumption assisting in its creation. Concurrently, Martin also assisted the SSBS dept. as a Team Lead for Seasonal Programs. It's great to watch Martin's growth and we can't wait to see what he will bring to the team this season.

Jeanine Chase joins us with a degree in Mountain Recreation Management and experience working for a Children's Community Center in Leavenworth. Her background in snow sports instruction partnered with her skills in creating curriculum and working with youth will certainly be beneficial in her new role as **Youth Program Supervisor**.

Please help me welcome these individuals to their new roles and make sure to give them a big **CONGRATULATIONS** when you see them! - **Alicia O'Donnell, Children's Programs Manager**

Attendant Schedules

Attendants, schedule submission forms will be in your inbox today! Please complete these and note that if you have already submitted through the instructor schedule submission page you will need to do this too.

Also, please keep an eye out in your inbox for information related to training in the LIFT. These training's are mandatory and will need to be completed before you begin work for the season.

If you have any questions on this please let us know!

KEY DATES:

- **November/December:** 19 Check-ins! New hires and Returning Applicants, the dates have been sent to you!
- **Nov 16th**- Second NEO/Kickoff!
(Registration full, details have been emailed to those registered!)
- **Nov. 18th**- **SCHEDULE DUE DATE!**
- **Nov. 23rd**- Third NEO/Kickoff opportunity
***** MUST BE PRE-REGISTERED FOR*****
- **Wed, Dec. 4th**- Tentative opening day!!

What's the PM shift?

Do you like sleeping in or riding morning pow, but still being able to get your teaching hours in? Our product line up this season on our busy days is all about maximizing returns during the popular AM time, and driving volume during the PM and evening. This is to offer a better guest and staff experience. As a result we have moved some of our more discounted programming into this 2pm-7pm timeframe. This includes [Base Camp](#), Central Kitsap and our new learn-to-ski/SB program (the [Explore-in-4](#)). We have also shifted this new "PM" shift to start on snow at 2pm so that you can actually arrive at the mountain when parking spots begin to open if you would prefer not to ski/ride before your shift. So check out this option on all Fridays, Saturdays, Sundays and holidays. Programs are pre-sold so the work will be reliable and consistent!

TRAINING CHALLENGE – UP Your Teaching Game

Challenge yourself to use at least one indoor activities with kids in each lesson this season. Learn more tools and tricks by checking out the free Burton course listed below. Or expand your knowledge with any of the other FREE E-Learning courses through PSIA-AASI. You do not have to be a member to view these courses.

FREE E-learning Courses → • at <https://lms.thesnowpros.org/> through the PSIA-AASI.



- AASI/Burton Riglet PE Course (we have all of this Burton Riglet equipment in our Kids Program)
- Course for New Instructors
- Delivering the Beginner Experience - Alpine
- Delivering the Beginner Experience - Snowboard

Training Sign Ups & Confirmations

SIGN UP HERE:

*** New Employees/Returning Applicants- 19 Check-ins MUST be completed prior to attending training! ***

New Employees- <https://spss.snowproportal.com/netsignup/>

Returning Employees - <https://spss.snowproportal.com/bitssignup/>

CONFIRMATIONS:

Indoor Training for new employees will be emailed this week.

On-Snow training date confirmations will be emailed out to staff, as we get closer to opening the mountain for operation, so sit tight.

LIFT Training

You may have already or will soon receive an email that reads "You're registered for **2019-2020 Safety on Snow Quiz.**" This is a required set of safety training videos and quizzes that will prepare you for the upcoming season. The training will include information regarding Spatial Awareness, Kids on Lifts, Collision Protocol and Variable Terrain. Please complete all of the sections that are part of this training.

To access the required training you can navigate through my.vailresorts.com to "My Training and Development."

- Select 2019-2020 Safety on Snow Quiz
- Click on the blue button "View Summary"
- Here you will find each section of the quiz, launch the video and complete the quizzes.

Complete the LIFT Training prior to your On-Snow Training Date

The LIFT website offers development opportunities to all employees online or in class settings at different locations at all Vail resorts. Stevens Pass will be hosting a series of leadership classes open to all staff this season. More information on that to come soon.

