

Winter 19-20' | Issue 27 | Mar. 27, 2020

## Thank you!!

In this unprecedented, uncertain time and during the chaos of going from fully operational to completely closed within 10 days we wanted to ensure we took a moment to say **Thank You** to everyone for your help this season and provide some information about what's next. We will be reaching out in the coming weeks and months to cover end of season evaluations and the process for returning next winter in order to get you all the info well ahead of time to make that as smooth as possible.

In the meantime, following state guidelines, our resort and locker room are fully closed and those of us still working are doing so remotely. Therefore the only method of contact is through email at <a href="mailto:SPSchoolStaff@vailresorts.com">SPSchoolStaff@vailresorts.com</a>. Please continue to route any questions through there!



### Uniforms



Thanks to everyone who turned in their uniform at the resort or to one of the vans. If you still have your jacket, pants or soft shell do not worry. For now please keep it safe and we will have more information when restrictions are lifted. And you get to keep the baseball cap and beanie!

### The Locker Room

As we do not have staff onsite, we have changed the locker room door code and locked up the building to keep belongings secure. Unlike in past years you are welcome to leave gear and items in the locker room while we work through this. If you need urgent access please do not go the resort but reach out to us to coordinate.

SPSchoolStaff@vailresorts.com

#### Snow fall this season



**Total snowfall:** 422" (267" in the 18-19

season)

Total snowfall days: 65

Biggest snowfall: 21" (Feb 6th 2020, 2nd

biggest days was Feb 7th with 20")

Jan days with snow: 28 Feb days with snow: 18

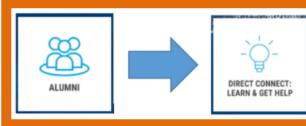
## **Training Survey**

Help us improve training options for staff next season, by sharing your experience with us through this survey that will shape clinic times and topics. The survey should take less than 5 minutes to complete and



## Access to company information

our winter seasonal employees are adjusted off active status. This means that when you go to my.vailresorts.com things look a little different. You can still access your pay and W2s, as well as anything HR related. When you go onto the page, click the ALUMNI tile and navigate to either TAKE ACTION for personal information or to LEARN MORE to gain access to People Connect for assistance. Of course you can also reach out to us for any help you need.



# I am feeling overwhelmed with stress. Is there support available?

There are free counseling resources for employees and their families available through our Epic Wellness program: ComPsych EAP (8770-327-2289 or guidanceresources.com (Organizational Web ID "VailEAP"))