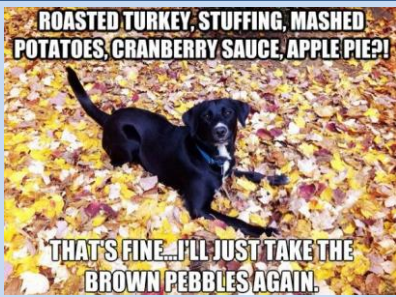


Stevens Pass Snowsports School

THE WORD

Winter 21-22' | Issue 8 | Nov. 19, 2021

Turkey Time



We hope that everyone is able to enjoy a wonderful meal next week!

We are certainly thankful for all of you and cannot wait until we are all on snow in TWO WEEKS!

LEADERSHIP UPDATE!

Hi everybody! I am so stoked to be back in SSBS full time and will do everything I can to be a great AP Manager for everyone. This season will be challenging for us but I expect it to be a lot less stressful than last year. For one of my first tasks, I brought **Ken Bailey and Travis Weil** into the leadership team as **Private Lesson Supervisor and Adult Programs Supervisor** respectively.

Travis and Ken are both proven leaders and will do a great job for us.

Please welcome them in their new roles when you have a chance and feel free to ask any one of us any questions you may have. We're here to help you have an experience of a Lifetime.

Cheers! **-Mark Dewolf Manager Adult & Private Lessons**

MY LAST WORD

Well, the time has come. While this will not be the last WORD I read, this is possibly the last I will contribute to. It is fitting that this timing coincides with Thanksgiving, as I want to take this opportunity to say thank you to a few people.

First of all to Angela Jaeger (admin) for working tirelessly every week to get this newsletter out, especially during onboarding season. To Alicia O'Donnell and Mark Dewolf (managers) who will carry the dreams and ambitions of our school forward. To Tiana Peterson (training) for raising the bar on our training every year and to the supervisor crew of Andy, Jeanine, Ken and Travis for whom I will be delighted to work for this year as an instructor and pepper them with armchair critiques and bad dad jokes. 😊

I also want to thank all of you for joining us for another season, and for those whom I have worked with over the years who welcomed me in, challenged me, supported me and made it so even though I'm stepping out of my role, I could never really leave. I will raise a glass to you all this Thanksgiving, and see you on the hill soon.

Ben Fok

(Former) Director of Skier Services

KEY DATES:

- **November 20th**- Another Onboarding Day! *(Must have reservations)*
- **November 25th**- Thanksgiving
- **December 3rd**- Opening Day!



Metrics



We passed the 300 mark! It's now 306 days since our last employee injury. And 111/111 days injury free since August 1st and the start of the 2021-22 season! Opening day is getting closer and as our preparations ramp up let's remember to take our time. Our personal safety is always the top priority so carry that thought with you into the winter season. Oh and as next week is Thanksgiving, 306(pounds) is coincidentally the exact amount of turkey we would need to feed all the Skier Services employees. [Accounting for leftovers of course :\)](#)

Mountaineers Lodge



The Mountaineers-Stevens Lodge will be hosting guests this winter. As members of our community and in recognition of the good work that Vail Employees do on mountain, all Stevens Pass employees will be offered a 25% discount on nightly stays.

The discount code is
LOSL22PR025

Please note that the Mountaineers Lodge has put in place public health policies that align with directives from WA state, King County, and Stevens operating procedures. Proof of vaccination will be required for access and overnight stays at the lodge.

[More information can be found here!](#)

LIFT Training Info & Opportunities

Learning and Investing in your Future Today, the LIFT is a portal for our company training videos and development opportunities.

If you are having issues completing your required LIFT training, click [HERE](#) to see the troubleshooting page on epic employee for tips on how to navigate the LIFT successfully.



Each staff member will be assigned an introductory DEI training session this season through the LIFT. To take your DEI understanding further, checkout the "Be Inclusive Learning Series: Diversity, Equity, and Inclusion (DEI)" training series. The "Be Inclusive" Learning Series aims to equip you to act on our "Be Inclusive" core value. You will learn the ins and outs of DEI, how to approach others with empathy, Speak Up when you encounter exclusionary behavior, and recognize the different kinds of bias and how to manage your own biases. The series includes:

- Building Awareness
- Showing Appreciation
- Speaking Up for Others
- Taking Personal Responsibility

TRAINING CORNER

Returning Instructor On Snow Training

If you are a returning instructor you can view your confirmed Program Specific Training (PST) through [instructor.snow.com](#). For more information on how to access your online schedule click [HERE](#).

How do I sign up for additional training in the LIFT?

1. Once you are logged in to [the LIFT](#), either click **Browse** to view the Learning Catalog or click on the **Search** function (magnifying glass icon) to type in a specific class that you would like to register for. Both of these options are located in the upper right-hand corner of the homepage.
2. Click on **View Classes** to see specific time and date offerings of that class.
3. Select **Enroll** for the desired date/time. Some classes are offered completely online and can be taken at any time.

