

Winter 21-22' | Issue 10| Dec. 3, 2021

December is Here!



Even when busy helping finish our new carpet shacks, the Supervisors are always on the watch of what's happening up on the hill! Supervisors **Travis** and Ken spot a skier with questionable form getting some early season turns last week....

Locker Room Updates:



Mark and Angela hard at work unboxing our new 55" TV. Movement analysis and daily memos have never looked as sweet as they will now!

Continuous Listening Survey

New for this season, we are launching an employee continuous listening survey. This is an opportunity for you to **have your voice heard** by providing open, honest and confidential feedback. All employee responses are captured by a 3rd party and anonymously shared to leadership to facilitate conversation and action-taking to create an Experience of a Lifetime for all.

This survey will open 3 times during the season with the first opportunity **starting this coming Wednesday, December 8th.** To participate, keep an eye on your inbox for an email invitation from <u>survey@glintinc.com</u>. The survey will be open for a week so don't delay!

Interested in Leadership?



We're looking for a Youth Programs Team Lead! Our team leads are responsible for helping head a team of

instructors and staff. Some of the roles and responsibilities consist of assisting the supervisors and managers on a daily basis, covering for supervisors on their days off, leading lineups, assigning instructors to classes, teching rental ski and snowboard gear and being a role model for not just our department employees but all staff on the mountain. If you feel you are a dependable, organized and interested in joining the leadership team please contact Jeanine at Jeanine.m.chase@vailresorts.com. Both Full and Part time positions available!

KEY DATES:

- **December 8th-** Launch of Continuous Listening Survey
- December 21st- Winter Solstice
- December 25th- Christmas Day!



SSBS Holiday Party?

Should we throw a party for all of you? Click here to cast your vote!

Paid Volunteering?

Working for a company as Epic as Vail Resorts comes with some amazing benefits. One of these an opportunity to Do Good AND get paid through our Epic Promise Foundation. Epic Promise selects Epic Employees through an application process to earn their normal pay while volunteering with an organization of their choice. There is even a travel stipend, <u>click here for more details!</u>

Metrics

0 injuries again this week ③ That now brings us to 320 days without an employee injury and 125/125 days injury free since August 1st which marked the start of the 2021-22 season!

Did you know? The average snowflake falls at 3.2 mph!! Well, really, the average speed is somewhere between 3 – 4 mph so we can't be that far off ⓒ

TRAINING CORNER

With the delayed opening the Ski and Snowboard School is cancelling all training scheduled for this weekend 12/3 through 12/9 and all Program Specific Training (PST) scheduled on snow this season.

Support Staff & Carpet Operator Training: Please look for emails from your Supervisor regarding updated training dates.

For New Instructors We plan to hold on snow, required training, once the snowpack allows for us to slide safely, please indicate your availability for potential dates in the form: <u>New</u> <u>Instructor Training Sign Up</u>

For All Instructors: All instructors will be required to complete Program Specific Training (PST) which will no longer be held on snow, but virtually through our department website. The reason for this shift is the potential of negative impact to our guest lessons and staff work commitments as operational delays continue. PST will include information that is important to safely and successfully navigate working at Stevens Pass this season. Click <u>PST</u> to complete training from the comfort of your own home.

For more information regarding the training requirement for staff please refer to our department website here: <u>Required Training Page</u>

