

Stevens Pass Snowsports School

THE WORD

Winter 21-22' | Issue 12 | Dec. 17, 2021

First Weekend!



Should be a fun first weekend! It has been great to hear a busy locker room again and to meet some new faces that have joined our team so far!

Equipment Inspections

Still need to get your gear tested? If you are a snowboarder, please see your supervisor to complete this task. For skiers, please visit the Repair Shop, located in the Tye Creek Lodge between M-F. Gear will not be accepted for testing this weekend.

Private Corner

How do I direct my student to make a private request?

You do this by first, compare your schedules. Second, find a date where your instructor schedule makes you available to teach this lesson. (Not on a day that you are scheduled in another program). Third, direct them to our website and where they can book a lesson with a private request. If you have any questions, please contact **Ken Bailey!**

Employee Parking

Reminder: Now that we are open, employees must use Lot D for parking and accessing the resort. This is for all days regardless of whether you are working or not.

Training (pt1)

New Instructors:

We look forward to seeing you all in the next few weeks. Most of you are scheduled to attend training this weekend. What you need for the first day of training:

- Gear (ski/board, boots, helmet, goggles, gloves, etc.)
- Uniform & Pass
- Online Training Completed
- An Open Mind 😊

Training (Pt.2)

How do I view and sign up for staff clinics?



1. instructor.snow.com & sign in
2. Click "Training Sign Up" in the top left
3. Select "Stevens Pass" on the middle drop down
4. You are able to adjust the dates you view through the calendar on the right
5. Find a clinic that you want to attend and click "Sign Up" on the right side

For more information on clinics go to our staff website [HERE](#)

Staying Safe

We are open! And our streak is still alive! We are now at **334** days without and employee injury and **139** days injury free since the start of the 2021-22 season! Did you know, 334 is an even composite number. It is composed of two distinct prime numbers multiplied together aaaand It has a total of four divisors. How neat is that, that's pretty neat!

KEY DATES:

- **December 17th**- Start of Night Operations!
- **December 21st**- Winter Solstice
- **December 25th**- Christmas Day!



Welcome to Season 2021-22!

As we enter our first week of operations I wanted to take a moment to welcome you back, thank you in advance for being a member of our special community, and to introduce myself.

This season is going to be one for the record books as we expand the footprint of the Ski & Snowboard School, our reach within the resort, and our impact introducing guests to the magic of skiing and riding for the first time. Our industry is ever-changing. As snowsports professionals we are always and forever the greatest influencers of change acceptance. We are uniquely positioned to have a positive and forward-thinking impact with our guests and our professional colleagues.

The Ski & Snowboard School has always been and will continue to be the heart of this resort. At Stevens Pass Ski & Snowboard School we will be positioning ourselves at the forefront of a culture of positivity within the resort. I invite you to take-up the call and choose to be a positive agent of change.

- Round-out your professional expertise by taking on the challenge of increasing and BROADENING your skillset to include conveyance operations.
- Look for opportunities to recruit students and instructors by being a force of good throughout the resort and a welcoming.
- Support your colleagues – in and out of the Ski & Snowboard School – by raising your hand when extra help is needed.
- Take time to thank your Managers, Supervisors, Trainers, and Team Leads. They are working hard to advocate and support you and they are doing an incredible job. I have had the distinct privilege to have been working closely with them these last couple weeks. I cannot say enough how much I respect each of them.

As for me, if you have worked at Stevens Pass Ski & Snowboard School for any amount of time, I am confident our paths would have crossed more than once, even if we were never formally introduced. My name is Tami Lyon and I am the Director of Skier Services. I have responsibility for Ski & Snowboard School and Scanning, as well as aspects of PSS, Central Reservations, the Nordic center, and our community partners.

In my past life I was the CEO/Program Director/Owner of Lyon Ski School, a concession ski school that operated at Stevens Pass for nearly 60 seasons. For the last 7 years, I have been working as an executive and outsourced CEO in the Private Equity, Law, and Pharmacy sectors. In addition, I have been business coaching and consulting executives and their teams on increasing profits through effective communication, leadership, and business planning. I am Level 3 Alpine, Level 1 Snowboard Certified, and CS 1 or 2...I can't remember which. I was actively involved in the development of the ACE (Advanced Children's Educator) certification (the program before the children's Specialist program). I have served as a reviewer on the Alpine Technical Manual, and consulted on the new and past Children's Manuals. I love to ski, ride, instruct, coach, and train. My favorite classes are 3 to 6 year olds, scared women, and anyone who is driven to learn at any skill level.

As professional instructors, we know we can't "talk" our way to credibility. We have to earn the trust and respect of our students. I believe I have the same responsibility as a leader. So, I look forward to connecting and share perspectives. I very much look forward to meeting you, supporting you, and working together to grow, improve, and innovate the Ski & Snowboard School at Stevens Pass.

Respectfully,

Tami Lyon
Director – Skier
Services

