

Winter 21-22' | Issue 16 | Jan. 21, 2022

Bluebird Day



Today has turned into a beautiful day up here! We are stoked for this weather and to enjoy a moment of dry after some variable weather this week! This week did provide a good test run of our new rain jackets, which seemed to be a great success! To all who loaned one out, thank you for taking good care of them and for returning them properly at the end of day!

Safety Metrics:

We are now at 21 days without an employee injury for the year and 174 days for the 21.22 season!!



Did you know, in Pokémon the 174th creature in the pokedex is the Igglybuff? This is the younger evolution of the more commonly known Jigglypuff. Who knew?!..

Surprise! It's T-shirt Time!

2022's Uniform T-shirts and gear labels have arrived and are ready for you!

What:

Although temps are constantly changing we have already seen a few days too hot for a big jacket... We are excited to announce this season's uniform shirt and gear label stickers are here! In addition to the shirts, labeled gear is much easier to get back to you at the end of the season so we will have stickers available for you to label your gear.

- Part time employees: When you have a moment please peek at your schedule before picking up your shirt. If you are in need of makeup days still to be back at the minimum commitment or 24+ tier, please be sure to <u>submit those through the form here</u> or start the conversation with your leaders.
- **Fulltimer's**, you will be eligible for two shirts so you do not have to do laundry as often with your busy schedules!

When: Friday through Sunday this week from 8am-10am.

Where: In the locker room!

Employee Recognition

Don't forget to nominate your peers when you see them doing great things! Check out the Employee Recognition Programs in Direct Connect Here!

Private Corner:

Private request Hours thru 1/19:

Dave Johnson-14 Dale Hardisty-12
Jeremy Tremblay-9 Dan Velasco-9
George Peppin-6 Kim K-B-6
Bruce Querbach-6

An outstanding start everyone. Keep up the great lessons!

KEY DATES:

- January 21st- Street Team: Take Home Meal Pick Up!
- February 1st- Chinese New Year
- February 2nd- Groundhog day



Message from Tami Lyon, Director Skier Services:

Hello team,

It was great to see all the questions you forwarded to the Townhall and to see the active participation in the Continuous Listening Survey by the SSBS folks. My belief stands strong that the SSBS *Is* the resort culture and that it is our team that serve as leaders of leaders at this resort.

- If you were unable to attend the Townhall, you can access it here: Stevens Pass Town Hall January 20, 2022
- There were a few questions that were forwarded that we did not get to during the Townhall. We will be addressing all of those In additional communication.

Our next Continuous Listening Survey is Coming: Jan 26 to Feb 4. Please mark your calendars and give your candid feedback be part of the solution by taking the survey. It is via this type of respectful dialog that we can share opinions and reinforce the areas that are working better so we can lean into those and make them even stronger, while making a plan to address areas for growth.

This is the same approach I would like to see us take as snowsports instruction experts. Notice what talent, skill, and efforts are going well in your student's journey. Call them out with descriptive and detailed praise (no "Good Job"). Move away from focusing on "what not to do" toward focusing on "what to do" and your lessons will be more effective, efficient, empowering, and FUN!

See ya on the snow! -T

So what does a man from "down under" do with his kangaroo pocket?

Last week, we posed this question in our line up video. Many of you got the answer right, "A Joey!" We like some of your other answers too!

Wax, a Lolly, A ski nerd book, Stickers, Kleenex, a jolly!

TRAINING CORNER- Park SMART

We now have a small park built off of the Skyline Run below barrier ridge, this terrain park can be accessed from the Skyline and Brooks chairs. It is called midway and will now allow us to offer Park SMART verification clinics. These 1-hour clinics are paid and are required prior to teaching in the park. The in-house Park SMART clinics are good for 2 years. After attending the clinic, you will be asked to complete a Park SMART Worksheet that will confirm the information you learned in the clinic and help you build freestyle teaching progressions. Once you have completed the clinic and worksheet, see the Training Supervisor, Tiana Peterson, for your sticker.

To sign up for a Park SMART clinic to access the small park go to <u>instructor.snow.com</u> to view clinic availability. To become verified for the medium park instructors are required to have a certification through PSIA/AASI or USASA and small park verification. Email Tpeterson1@vailresorts.com to schedule a verification clinic.

To access any terrain park while teaching it is your responsibility to have your sticker visible on your helmet and to show the Terrain Park crew the sticker if they are present.

For more information about Park SMART verification go to our department website <u>HERE</u> or watch this <u>VIDEO</u> about park safety.

Size	Terrain Park		Park SMART (PS) Verification or Equivalent Certification
S	Midway	Green	PS Small, PSIA/AASI FS1, AASI SNB L2, USASA 100
	Upper Mavericks & One Light	Blue	PS Medium, PSIA/AASI FS2, AASI SNB L2, USASA 200
L	Lower Mavericks	Black	PSIA/AASI FS3, USASA 300