

# Stevens Pass Snowsports School

# THE WORD

Winter 21-22' | Issue 15 | Jan. 7, 2021

## Wild Weather!



**WHAT A STORM!** This week has been wild as the weather set in and things shut down. We appreciate your patience and flexibility as we work to get back up.

With the team off site for the moment, the SPschoolstaff inbox is the best way to reach us if you have any additional questions! We are monitoring it regularly and will do our best to get back to you in a timely manner.

In addition, thank you to all who have reached out to let us know you will be available to help dig when the time comes. We are compiling those offers and will reach out when we have a clearer picture of our reopen timeline.

### Safety Metrics

Make that **355 days** without an employee injury for the year and **160 days** for the 21.22 season!

Did you know... In the 1995 James Bond film Goldeneye, they race a Ferrari F355 vs James Bond in an Aston Martin DB5 in the hills above Monte Carlo? Who Knew?

## Operations update for 1/8 and 1/9:

Good evening team,

This storm has been unlike almost any other! Highway 2 remains closed, and WSDOT does not expect to reopen it until Sunday, likely late in the day -- this means our team does not have access to the mountain until that point. Following the opening of Highway 2, significant work will need to be done to dig out all of our equipment, buildings, pathways, lots, etc. -- this is a lot of work! We will also need to conduct maintenance and safety actions, including avalanche control, before we can safely open. With that, we will remain closed through Sunday, January 9, and will evaluate progress in preparing the resort for opening next week. An update will follow on Sunday evening.

We are in close touch with our partners at WSDOT and PUD. Please continue to check our social channels and website for updates, and always check with WSDOT for real-time traffic, highway/road updates, and vehicle requirements.

We want to give another huge shout-out to the dedicated teams at WSDOT working to clear our roads and to our incredible team on-mountain that continues to support snow clearing and maintenance activity!

Stay safe and stay warm, we'll see you soon.

Thx Tom

**Tom Pettigrew**  
Vice President-General Manager

## KEY DATES:

- **January 7<sup>th</sup>**- Closed ☹️
- **January 8<sup>th</sup> & 9<sup>th</sup>**- Closed ☹️
- **January 12<sup>th</sup>**, @10am- SKI & SNB Development w/ Nestor Voronka.
- **January 14<sup>th</sup>**-, @1:30pm- Freestyle w/ Andy James



## TRAINING CORNER

### Coming Back to the Corral Show for Kids Lessons

The impression you make with guests and parents will leave a lasting impact. The way that you arrive back with your class to the lesson meeting area is often the only example a parent has of how you managed your class. Here are some tips for arriving back at the corral at the end of your lesson:



1. **Stop your group above the class meeting area to wrap up and reflect on your lesson with the kids. Make a plan for how you will enter the lesson corral area. Reflect on the lesson by asking your students:**
  - What did you learn today?
  - What was your favorite part of the day?
  - What are you looking forward to next time?
2. **Slide or walk into the lesson corral safely and organized. Look like a PRO!**
3. **When talking to parents discuss:**
  - Their child accomplishments for the day
  - **Pro tip, have the kids tell their parents themselves!**
    - Where on the mountain you skied or snowboarded
    - What their child is able to do independently or where they will need assistance
    - What level or type of lesson they should sign up for in the future
4. **Invite your guests back for another visit.**

## A SCHOLARSHIP FOR YOUR KIDS!



The [EpicPromise Employee Foundation](#) is now accepting applications for our [EpicPromise Scholars grant](#), a scholarship of up to US\$10,000/CAD\$13,000 for kids of Vail Resorts employees. If your child will be pursuing higher education this coming fall, we encourage you to learn more at [epicpromise.com/scholars](http://epicpromise.com/scholars).

## January is Epic Wellness Month



The Epic Wellness program was created to drive awareness of our many great wellness resources - a variety of mental, physical and financial support for employees to help you achieve success not only at work, but throughout various aspects of your life. Each week in January the company will focus on wellness resources around mind, body or wallet. Be sure to keep an eye out for more details about how you can take full advantage of our Epic Wellness program and be entered to win prizes! For more information visit My Epic Wellness in EpicEmployee.

