



# Ski and Snowboard School THE WORD

Winter 22-23' | Issue 18 | Feb. 24, 2023

## Another Month down..

And just like that we are nearly through Presidents. A huge kudos to all your hard work over the last week.

Thanks to all the part timers who picked up additional days to accommodate our guests.

Some other news this week:

- We cracked the 4000 threshold for number of first timers taught this season!
- Our GX metrics are top notch – we are scoring aboving 8 in all categories and have increased our scores over last year. More to come on this next week!

Really outstanding job!

As we head into the weekend, we are excited to welcome our Seasonal program participants back for their penultimate week. This will make for a full and busy weekend both in lessons and on the slopes. Take care when making decisions and remember to

S.T.O.P. \*\*

*\*\*First person to see Alicia and report what the STOP model means wins a prize!*

## Safety – Update to Lift Riding Policy

To help keep our staff safe and, as an outcome from an incident review we have made an update to our lift riding policy. For Instructors assigned to:

- an adult lesson or, a private lesson with adult guests
- or, when riding with public,

**we would like you to sit on the outside of the chair.** This helps to prevent entanglements/collisions with our guests at off-load. Please note: the KOL policy remains the same for all children’s lessons.

Thank you for your commitment to safety and for understanding. If you have any questions please let us know!

## Continuous Listening Survey

On Wednesday, Feb. 22<sup>nd</sup>, our Continuous Listening Survey launched again. The survey period is open until March 3<sup>rd</sup>.

Please take a moment to share with us about your employee experience so that we can make improvements! The greater our teams participation, the more holistic our insights are and the impactful actions we can respond with. Help us to understand our strengths and opportunities.

## KEY DATES:

**February 25<sup>th</sup> and 26<sup>th</sup> – Alpine Level 1 Exam**

**March 3<sup>rd</sup> – Snowboard Level 1 Exam**

**March 19<sup>th</sup> – End of Nights**



## Mountain Madness

We round out spirit week this weekend. As a reminder, Saturday is Sports day! Rep your favorite sports team and show off your team spirit. Sunday we finish everything off with Bluebird day. Come dressed in your best Stevens Pass gear to show your bluebird spirit.

Then, once you have thought the festivities were over, we launch straight into Mountain Madness starting Feb. 27<sup>th</sup>. This is an opportunity to connect and engage in friendly competition with team members across all resorts and departments.

For more info, click [here](#).

Links and directions for all activities can be found in Epic Employee > My Location.



**MOUNTAIN MADNESS 2023!**

Mountain Madness is back for a 3rd year, with even more to offer! You will HAVE FUN while learning more about Vail Resort's core values and company initiatives like Epic Promise and our Commitment to Zero, while giving you the chance to win great prizes!

**UPCOMING EVENTS**

<b>FEB 27-10</b>	<b>Photo Contest!</b> Customized with YOUR resort logo! Capture fun moments & submit them to the photo contest for a chance to win great prizes.
<b>TRIVIA!</b>	West + Corp vs Rockies + NR VRR + EME 5:00PST / 6:00MST / 7:00CST / 8:00EST North East vs Mid Atlantic vs Mid-West 5:00CST / 6:00EST <b>Mar 01</b>
<b>FEB 27-04</b>	<b>Customized Vail Resorts Themed Pac Man!</b> We are bringing back one of the most popular games, PacMan, with a Vail Resorts twist!
<b>Scavenger Hunt!</b>	Put your skills to the test to complete this Vail Resorts-themed scavenger hunt. The more you complete, the more points you earn! <b>MAR 05-10</b>

