



Ski and Snowboard School

THE WORD

Winter 22-23' | Issue 27 | April 21, 2023

We Did it!

Wow, we made it! As the lights go out on this season, we want to take one last opportunity to thank you for all your contributions. As we head into summer; we hope that you have the opportunity to relax and do things that fill your soul to the brim.



Again, an Applause

I wanted to take another opportunity to recognize those folks who showed a commitment towards their personal growth as instructors this season. Through teamwork, long, dark, cold nights, and with dedication and drive, they put in the hard work and got the results they deserved. We've had some great success this season with a 97% pass rate in exams/accreditations. Plus, we want to put out a congrats to **Bob Jennings** who hit 30 years with PSIA-AASI! - *Mike Douglas*

Employee Appraisals – Coming Soon

Now that the season has wrapped up, Employee Appraisals will soon be sent. As a reminder, **if your overall performance evaluation score is Achieves Expectations or higher you are eligible to be placed on Seasonal Inactive Status (SIS)**. Seasonal Inactive Status means you will not have to re-apply your job next season and your on-boarding will be expedited.

Missing Something?

Forget Something? Missing.. ANYTHING?

There are a few items remaining abandoned in the locker room. Please reach out to us at SpSchoolStaff@vailresorts.com with a description of what you are looking for so that we can make arrangements with you.

Any items not claimed will be donated by the end of the month (*April 30th, 2023*).



KEY DATES:

- Friday, May 5th** – Cert Reimbursement completed & distributed
- Friday, June 23rd** – Scheduled Bike Park Opening Day
- December 2023** – Start of Winter 23.24 Season!

Looking Towards Next Season

As we head into the off-boarding and end-of-season evaluation process, we want to share a change we'll be making this year regarding scheduling for next season. We typically send out an Intent to Return mid-summer and then follow up with staff in the fall to confirm whether you're returning and your schedule. This year we are advancing this process to begin in May. You will soon receive a request for your Intent to Return and tentative Schedule Request.

We recognize there are many unknowns between now and next season and things will change; however getting this info now will help us in a few different ways. The actual process of entering schedules has traditionally been done in September and October. Entering 200+ schedules is a herculean task for our leadership team and takes a significant amount of time. By scheduling earlier in the summer, time in the fall can be prioritized on preparing the operation, training, and connecting with staff.

For those of you with Private Lesson Clients, they will also be able to book their lessons in August and September. In the past we've had to wait until October/November to complete this process, which, at times, has created a challenging experience for you and your guests. Pulling our scheduling process forward will allow us to better meet the needs of our business for next year and reduce the need to make as many in-season adjustments to your schedule.

Supervisors and managers will continue to reach out in the fall to confirm schedules and make any adjustments you need, i.e. shifting days off for training or layering in some vacation time. Please look for this scheduling communication and, if you have any questions, do reach out to SpSchoolStaff@vailresorts.com

Communication Updates

Thanks again to everyone who participated in our communication survey. To better serve our staff, we will be revamping our website and Word communication (in addition to some other fun things we have in the works 😊). These new formats will launch closer to the start of next season.

During this time, we will keep with the Word in it's current format. This is a great way to stay connected and share important information. For the dept. website, spss.snowproportal.com, we will be taking it off-line on occasion. If there is information you need, or questions you have, you can still reach out via email. We have leadership working all summer.

Memories that last a Lifetime

Want to relive some memories from the season – check out the [End of Year slideshow](#).

We recommend pairing with your favorite song!