



Winter 23' -24' | Issue 13 | Jan. 5, 2023

Happy Friday everyone!

Looks like the snow dances are paying off because snow is coming over for the weekend!

With a busy weekend ahead of us and more to come, find some details below on some of the best ways to get to work, a sneak peek into January being our Epic Wellness Month, and some tips with Training Corner.

Carpool & Employee Shuttle

With our upcoming increase in snow comes new challenges that arrive with it. Those being getting to work for the day, an increase of cars on the road and in our parking lots.

Skip the hassle of driving by taking the employee shuttle or share some quality time with your fellow teammates by carpooling to work over the upcoming weekend with the sheet below.

Every little bit helps in our effort to free up space for guests in the lots!

Carpool Sheet: <https://shorturl.at/lpxD7>

Credit to Adam Kobren & Anna Pree for the idea and application of the carpool sheet.

Save the Date: Employee Fair Reschedule & GM Forum

The Employee Fair Date has moved to January 18th!

This upcoming week on Wednesday Jan. 10th, we will also have our first GM Forum. This will run from 4p –5p in the Birds Nest and the topic will be Stevens: Past, Present and Future. This is an opportunity to ask on topic questions to Ellen and learn more about the resort.

January is Epic Wellness Month

The Epic Wellness program aims to highlight our wellness resources, encompassing mental, physical, and financial support to enhance your overall well-being.

Throughout January, we'll spotlight resources related to mind, body, or finance. Stay tuned for more details on maximizing the Epic Wellness program!

Private Lessons—Submit Requests

Here's a quick reminder of another way for instructors to submit Private Lesson Requests on behalf of their clients. You are able to complete [This form](#) which will be sent to the Private Lesson team to follow up on. It can also be found as quick link on our dept. website.

Please note: this is for internal use only and should not be sent to any guest directly. As well, all submissions are not guaranteed until booked in our system. We will do our best to accommodate all requests and will balance against volume and staff availability.

Training Corner

Your impact on guests and parents is important. Returning with your class is a key example of your class management. Tips for a successful return to the corral after the lesson include:

1. Conclude your lesson by gathering above the meeting area. Plan your entry into the lesson corral. Reflect with students on their learning, favorite moments, and anticipation for the next time.
2. Enter the lesson corral confidently and organized, showcasing professionalism.
3. When engaging with parents, highlight their child's achievements, encourage kids to share their own takeaways, discuss the terrain covered, address independence, and recommend future lessons.
4. Extend a warm invitation for a return visit, ensuring a positive and memorable experience.

Have any of your own tips! Let us and your fellow instructors know.

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