The WORD

The Ski and Ride School Newsletter

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Issue 20

Winter 23'-24'

A New WORD

Hello all, and happy Friday! I'm sure you've noticed the WORD has a new style. Please let us know if you like the look!

News

Announcments

STAY FOR SUMMER

Summer jobs are posted! Explore opportunities to stay for another season or grow your career as part of the Vail Resorts team. Current team members get exclusive access to apply early for summer positions and will be prioritized for access to employee housing. Want to experience another winter instead? Check out positions at our resorts in Australia!

YOUR FEEDBACK MAKES A DIFFERENCE

What's great about your experience working at Vail Resorts? What can be

Safety: Assisting Students

As we teach the art of skiing and snowboarding, remember: 25% of our injuries occur while helping students up. Our priority? Safety first.

Quick Tips for a Safer Slope:

Teach Self-Help: Encourage students to get up using ski poles or their hands.

Demonstrate, Don't Lift: Show them once, then guide from a safe distance.

Awareness is Key: Keep an eye out, but let students try independently first.

By educating students on selfreliance, we protect ourselves and enhance their learning.

Let's lead by example and keep our slopes safe.

Have you met your

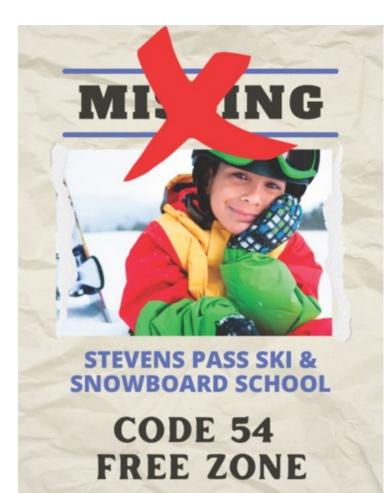
improved? We want to know – tell us in the Continuous Listening seasonal employee survey or year-round employee survey by the end of the day Friday, Mar. 1. Use your Vail Resorts User ID to access the survey. Your anonymous feedback goes directly to your manager, your leadership teams, and our company leaders, so we can support your experience.

commitment?

As we enter the second half of the season, be sure you have scheduled make-up days for any days missed.

Not meeting your committed hours means starting from scratch next season. Save yourself the headache and confirm your hours worked and hours left to meet with our admin Mark or your supervisor.





Kick off the first full week of Women's History Month with a burst of empowerment and connection.

Join us on March 8th for an inclusive clinic designed for active female-identifying employees. It's a chance to come together, learn, and celebrate diversity in a space that feels both familiar and welcoming.

Sign up via the QR code or follow this <u>link</u> to access the form and to save your spot on the list.

At Stevens Pass SSBS, we hold one principle above all: ensuring every student is safely returned to their family at the end of each class.

This commitment is at the heart of what we do and is nonnegotiable. Our track record of keeping students safe speaks to our collective effort—losing students is simply not an option.

We ask you to continue this dedication by ensuring classes remain together and with the instructor from start to finish. Thank you for your unwavering professionalism and care. It's because of your commitment that we can uphold such a critical promise to our students and their families.

"Start by doing what's necessary; then do what's possible; and suddenly you are doing the impossible." – Francis of Assisi Thanks for reading this weeks WORD.

We hope you have great weekend, and greater week.

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