# THE WORD(SUMMER)

May 17, 2024 Issue 1

Is it summer yet? We've had some warm days teasing us, followed by the occasional cold snap, but fear not, the season of sun and fun is just around the corner!

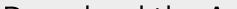
While most of our leadership is away for all or, part of the summer, we are still available to answer questions and connect. Emails are always welcomed at SPSchoolStaff@vailresorts.com.

# The New EpicEmployee is Here!

The new EpicEmployee website and mobile app is here! For summer staff, this will be the new centralized hub to access all things and we are excited for you to help us pilot it and provide feedback for improvement.

For SIS staff, the wait will be a little longer however, you can still access the alumni site using the directions from last week.

This upgrade also serves as a launch point for other enterprise projects that will launch later this summer including an entirely re-imagined hiring, onboarding and off-boarding process. We look forward to sharing more info soon.





Download the App now

### 1st line fill in: vailresorts.service-now.com

## Summer Staff

Considering visiting this summer?

Winter seasonal employees who ended their season in good standing have access so summer perks including:

- Free scenic lift rides
- 50% discount on Bike Haul Pass (does not apply towards daily bike haul ticket)
- Leftover winter coupons can also be redeemed

#### Email: SPSchoolStaff@VailResorts.com



# ICYMI - '24-'25 Schedule Form

Next seasons schedule form launched this week and we have received many submissions already. Thank you to those who have theirs completed!

Like last season, this early launch helps us to:

- Allow priority registration for returning staff
- Allow for early planning and schedule alignment for staff
- Help leadership to assess current staffing against hiring needs and lesson volume
- Allow ample time to get schedules into the system and open up more time in the fall for leadership to prioritize an improved employee onboarding experience and entrance into operations

While there is no rush to complete this form immediately. The schedule form will be available to returning staff solely until August 1st. At that point, we will close it for a two weeks for review and then will launch it to all staff, new and returning.

# Seasonal Program Launch

Seasonal launch is nearly here! Along with guests who participated in the program last season, SIS employees will have the option to register their participants for Base Camp, High Camp and/or our new adult/parent multiweek, before the products launch live to the public.

Early registration will start next week with a special link sent via email. Registration for guests who did not participate in the program last season will become available later in the summer, similar to prior years.

Over the past few seasons we've consistently sold out of these programs. Creating these exclusive links will allow us to prioritize our return guests and employees by honoring their loyalty to our school and resort.

Pulling the launch forward is no easy feat and requires significant coordination across our mountain and central teams. A huge kudos goes out to everyone involved in the process!

Email: SPSchoolStaff@VailResorts.com