THE WORD

October 24 Issue 2 | 24'-25'

The days continue to get shorter, and temps are dropping.

Don't wait until your first day back! Now is the perfect time to start winterizing your wardrobe and your vehicle. Make sure you have warm layers, insulated boots, and weatherproof gear for the upcoming season. And, for those that will be driving themselves, don't forget to check your car for winter tires, top off your fluids, and pack an emergency kit to stay safe on snowy roads.

Uniforms Distribution

Uniforms will be ready for distribution during your indoor training session. To help expedite the process, we will be pulling uniform bundles early so that they will be ready for pickup upon your arrival negating the need to stand in a line!

To help us facilitate this process, we ask that all employees fill out <u>this survey.</u>

It also includes a box to submit nametag requests for anyone who needs one.

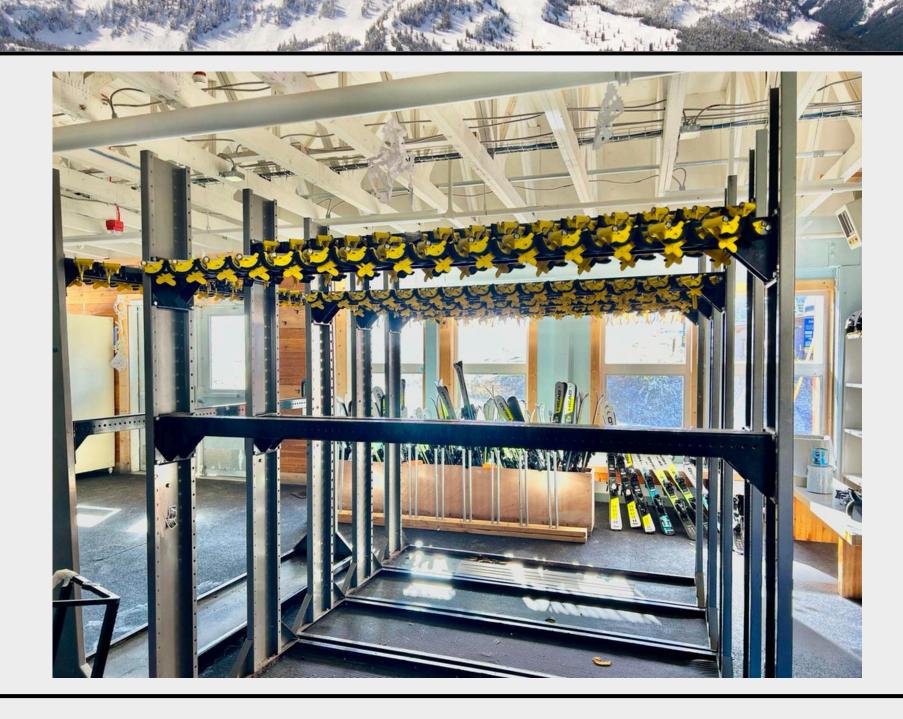
If you have any questions, let us know!

Update: New Youth Rental Racks!

Good news, Everyone! We're thrilled to announce the arrival of, new to us, free-standing equipment racks in our Ski and Snowboard rentals space.

These new racks offer improved organization and an efficient use of the space, making it easier than ever to manage our rental fleet and prepare equipment for our guests. Plus, this update ensures safer access for our technicians and saves valuable time during the teching process. Be sure to thank Jeanine for sourcing these wonderful racks from Whistler Blackcomb; with our enterprise relation, we were able to snag these at no cost to us (besides shipping)!

See below for a pic!



Epic Wellness

Our <u>Epic Wellness program</u> is a complimentary benefit for employees, aimed at destigmatizing mental health by empowering individuals to prioritize their well-being.

As a reminder, the Epic Wellness program administered through our Employee Assistance Program (EAP) includes:

- Free and confidential therapy for you, your roommates and your
 - dependents.
- Virtual, chat and in-person therapy options, plus an <u>online intake</u> process for therapy that makes it easier and faster to get matched with a provider.
- Professional wellness coaching to help you proactively meet your personal wellness goals.
- Exclusive access to a <u>mindfulness app</u> with unlimited live and ondemand content on a range of topics, from anxiety to sleep to leadership.
- Peer virtual chat support through Supportiv, allowing you to connect with small groups 24/7.

New this season: we are thrilled to announce the expansion of the free, confidential therapy access from six sessions per year to twelve — six sessions in winter (October 1 to March 31) and six in summer (April 1 to September 30). Those in your life also have the same access!

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