

THE WORD

December 12
Issue 9 | 24'-25'

We are headed into our third week of operations - thank you for contributing to an epic experience for our guests!

We have two Outdoor Trainings this weekend and look forward to seeing more of you at the mountain soon! We appreciate your patience and flexibility as we continue to ensure that all staff members are prepared and ready to be on the snow.

SSBS Townhall Series with Tami

Each month, Tami Lyon will host an evening Townhall to answer questions from staff, review training topics, feedback, and suggestions.

Wednesday, December 12

Thursday, January 2

Wednesday, February 12

Wednesday, March 26

Time: 6:30-7:30pm

Attendance at these meeting sessions is optional and unpaid.

Instructor Development Series

Vail Resorts is proud to offer a new National Team led Instructor Development Series for the 2024-25 season. These training sessions will be led by National Team members from PSIA-AASI and other snow sports education organizations from around the globe who are Vail Resorts instructors. You can expect an engaging virtual session each month.

December Session:



Developing People Skills: Receiving Feedback & Learning from Failure

Chris Rogers, PSIA-AASI National Team Member

Vail Mountain Instructor & Trainer

Date: December 18, 2024

Time: 4:15-5:30 pm PST

Microsoft Teams [Need help?](#)

Join the meeting now

Meeting ID: 238 143 130 587

Passcode: 7iXHBZ

Email: SPSchoolStaff@VailResorts.com



Upcoming Events

December 13:

Join fellow employees at **4:30pm for yoga** (Summit Room).

December 18:

Night skiing kicks-off! (Every Wednesday-Sunday 3-10pm).

Pick-up your **EE gift** from the Bird's Nest!

Share Feedback & Connect with Us!



Complete the employee
Continuous Listening Survey between now and **December 20**
to share open, honest, and confidential feedback.
Scan the QR code below to take the survey now!



Grab time with the **Ski & Snowboard leadership team** on our new **bookable calendar!** Whether you need help with onboarding tasks, have questions or feedback to share, you can self-schedule 15-30 minute in person or virtual meetings.

Certification Kick-Off Follow-up

Thank you to everyone who joined in the discussion on Sunday. We will be posting a recording of the content that was discussed and, in the meantime, here are some resources for you to explore:

How to Become Certified

Certification Resources

Certification Standards [Performance Guides & Assessment Forms]

PSIA - NW Alpine Cert Guide [understand the NW Alpine Exam process]

AASI - NW SB Cert Guide, **Level 1** and **Level 2/3** [Understand the NW SB Exam process]

Clinics will start appearing on the training calendar for you to sign up. Let us know if you have questions!