

THE WORD

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Our thoughts are with the communities impacted by the recent flooding and those who are affected by the highway 2 closure. We know this has created uncertainty for many of us, including concerns about suspended work and what the coming weeks may look like. Please know that leadership is actively discussing ways to support our teams during this time. Plans are underway to provide training opportunities and creative solutions so employees can continue to earn hours and stay engaged.

We appreciate your resilience and commitment as we navigate these challenges together. More updates will follow soon—thank you for being part of a community that cares for one another. Please find below a list of local resources for those who need them. For your Vail benefits; remember you can apply for the hardship grant through our Epic Promise foundation. The flooding has affected many of us in a various ways, don't hesitate to ask for help where you need.

Eastside

- Public Wi-Fi and Charging:
- -Plain Hardware, Plain
 - -Gaucho Coffee, Cashmere
 - -Bavarian Bagel Co., Cashmere
 - -Homespun Pear, Leavenworth (Prey's Fruit Barn)
 - -Mid Valley Workspace, Cashmere: 509-782-4603
 - -NCW Libraries
 - *Free scanning/faxing services and \$5 of free printing every week per patron, charging and Wi-Fi available:
 - [Cashmere Library](#)
 - [Peshastin Library](#)
 - [Leavenworth Library](#)
 - [Wenatchee Library](#)

[Chelan County Food Bank](#)

[MEND - Upper Valley Resources](#)

[Leavenworth Food Bank](#)

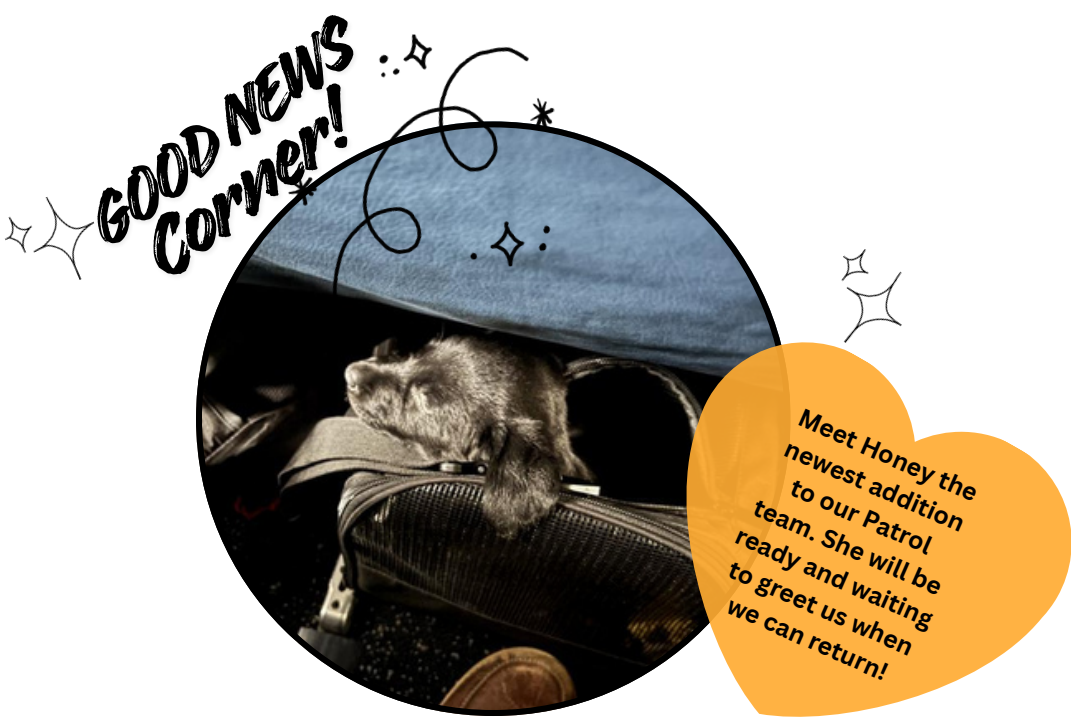
Westside

- Flood Recovery supplies (totes, tarps, garbage bags, rakes, shovels, flood kit buckets for drywall) are available for free at the **Skykomish and Baring Fire Stations**.
- As supplies are limited, **please call (360) 677-2686** prior to visiting to ensure they still have supplies available.
- The **Skykomish Fire Station is open 9-5 daily** to pick up bags/tarps. All other supplies (totes, rakes, shovels, etc.) are available outside of the station at all times.
- City of Monroe [Resource and Community Guide](#) for agencies who can provide assistance.
- [Snohomish County's Evergreen State Fair Park](#) is managing emergency shelter for livestock at the fairgrounds and needs animal bedding and shavings: shavings, pine or fir (No Cedar). Contact the Monroe Co-Op (360-794-4663) or Snohomish Co-Op (360-568-2104) to purchase bedding or shavings. County staff will then arrange pick-up
- [Monroe/Sky Valley YMCA](#) (14033 Fryelands Blvd, Monroe) is offering showers, coffee, and device recharging stations.
- [Take the Next Step](#) (202 S. Sam St, Monroe) outreach programs and support.
- [Snohomish County Department of Emergency Management](#): 425-388-5060 (during business hours) or 425-320-9189 (after hours) for donation and volunteer needs.
- [Monroe Library](#) (1070 Village Way): Complimentary charging for devices during business hours
- Volunteers of America: Call 2-1-1 for up-to-date information on local human services like food, housing, crisis support, and other services for residents displaced by flooding.
- Xfinity WiFi Hot Spots in Washington State: [xfinity.com/wifi](#) (Search: Find a Hotspot)

[Disaster Assistance Program](#)

[Snohomish County Food Bank](#)

[King County Food Bank](#)



Vail Employee Resources

Vail Resorts Employee Assistance Program (EAP) provider is [Mines & Associates](#) – **1.800.873.7138** – available 24/7
Mines provides free and confidential resources to all employees, dependents and roommates, no insurance or tenure is needed

- Epic Wellness is focused on providing a continuum of mental health support across a spectrum of care, including:
- eMLife App – wellness based app, designed to support daily wellbeing
 - Coaching – four seasonal sessions (separate from treatment resources) that helps proactively engage in wellbeing practices
 - Chat & Text therapy – meeting people where and when best works for them. You can receive six sessions at no cost per season (winter & summer) either in person or virtually

Employees can access care 24.7 by calling Mines directly or through a [virtual intake](#) (company code: vaileap) or by calling **1.800.873.7138**

The company also offers hardship grants through the Epic Promise Foundation. For more information, please visit: [Human Resources - EpicPromise Employee Foundation - Hardship Grants](#).

REMINDER: When travel becomes possible again, please keep safety top of mind: pack extra layers, water, and snacks in your car in case of unexpected delays or emergency scenarios.

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