



THE WORD

October 8thst, 2026
Issue 2

Lesson Connect: Knowledge Review and Compilation

Thanks Everyone for following along this far! As we get closer to welcoming everyone back, take a few minutes to review the resources we've shared. The leadership team has been really digging in this month so that when everyone arrives, the app experience can be focused on learning, connection, and fun.

Use the links below as a table of contents or library of knowledge for our new APP: Lesson Connect!

[A Simpler Way to Start Your Day](#) Learn the basics of navigating the app, managing your daily workflow, and getting set up for success from the moment you start your day.

[The Guest Experience](#) Explore how the app supports our commitment to delivering a seamless and exceptional guest experience at every touchpoint.

[The Instructor Experience](#) Discover how instructors can use the app to simplify daily operations, access information quickly, and spend more time focused on teaching.

[Instructor FAQs](#) Review answers to common questions, troubleshooting guidance, and key information instructors should know before the season begins.

[SRS in the App](#) Learn how Ski & Ride School workflows, processes, and tools are integrated into the app to support daily operations.

Training Journey Overview

Take a look at the timeline below to see what the beginning of the season will look like and how training unfolds throughout the winter.

New Hires: Looking to get a jump start? Follow the link below to access a FREE online course through PSIA-AASI and start building your knowledge before the season begins!



[New Instructor Training Course - FREE](#)

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